

**Code of Conduct and Guidelines for Safe Working Practices
for the Protection of both Children and Staff**

1. Introduction

- 1.1 All Outdoor Education Service (OES) staff (**staff refers to all paid staff and volunteers**) have a legal duty to safeguard and promote the welfare of pupils by creating and maintaining a safe learning environment.
- 1.2 In this regard, all OES staff have a duty to keep children and young people safe and protect them from harm. (**All references to children includes young people**) Staff should ensure that they do not put themselves in situations in which allegations of abuse or inappropriate behaviour could be made.
- 1.3 The Public are also entitled to expect the highest standards of conduct from staff and to have trust and confidence in their integrity.
- 1.4 All adults working for the OES must therefore act with the utmost good faith with regard to the business of the Service and not do anything, which may adversely affect its reputation.
- 1.5 The following Code has been drawn up with a view to reducing the risk of staff being accused of improper or unprofessional conduct in all aspects of their work. It aims to help staff work safely and professionally and clarify what behaviour constitutes safe practice and what is unacceptable and/or illegal.
- 1.6 The Code refers closely to the IRSC Guidance for Safe Working Practice for the Protection of Children and Staff in Education Settings and has been agreed following consultation with the recognised trades unions.

2. Scope

- 2.1 The Code applies to all adults working in the OES whatever their position, roles or responsibilities.
- 2.2 The Code is predominantly geared towards safe working practices for the protection of children and in this connection should be read in conjunction with OES Child Protection Policy. However, the Code also encompasses other general aspects of conduct expected within the OES.
- 2.3 The Code cannot cover every eventuality. Its purpose is to show the standard expected of employees, but it does not replace the general requirements of the law.
- 2.4 In respect of teachers specifically, the Code supplements the General Teaching Council (GTC) Code of Conduct and Practice for Registered Teachers.
- 2.4 This Code is also recommended to all school Governing Bodies for adoption. (In the case of school federations, it is recommended to the federation's Governing Body).

3. General obligations

- Staff should understand the responsibilities that are an intrinsic part of their employment or role. They should make a professional judgement about their actions and behaviour and seek to avoid conduct, which would lead any reasonable person to question their motivation or intentions.
- If there is an incident where staff feel there may be a concern, they should discuss the circumstances that informed their action, or their proposed action with a senior colleague (usually the centre manager), to help ensure that the safest practices are employed and the risk of actions being misinterpreted reduced.
- Records should be made of any incidents and decisions made or further actions agreed, with their justifications, in accordance with policy.

- All staff should know the designated person for child protection, be familiar with local child protection arrangements and understand their responsibilities to safeguard and protect children and young people.
- Staff should understand their responsibility to voice any general concerns that they might have about practice within the Service, in accordance with the OES Whistle Blowing policy.
- Staff should also be aware of and comply with OES financial and administrative regulations and any other procedure manuals such as the safety policy.
- Unlawful, unsafe or inappropriate behaviour may result in disciplinary action being taken.

4. Good practice guidelines

The following Code and guidelines set out specific areas of conduct and behaviour that constitute expected and safe practice.

If staff are in any doubt about any aspect of this guidance or need to seek further clarification about a particular situation in the absence of specific guidance, they are advised to speak to either the centre or service manager.

4.1. Propriety and Behaviour

4.1.1 All adults working with children and young people are in a position of trust in relation to the individuals in their care. Staff are expected to adopt high standards of personal integrity and conduct and behave in such a way that does not compromise their position both within and outside the OES.

4.1.2 The following are useful professional standards and recognise that 'professionalism involves using judgement over appropriate standards of personal behaviour'.

Staff should not:

- behave in a manner, which would lead any reasonable person to question their suitability to work with children or act as a role model;
- use their power to intimidate, threaten, coerce or undermine pupils;
- make (or encourage others to make) unprofessional personal comments which scapegoat, demean or humiliate other individuals or might be interpreted as such.

4.2 Confidentiality and Information disclosure

4.2.1 Staff should not use any information obtained in the course of their duties to the detriment of the OES or for personal gain or benefit or pass this information on to others who might use it in such a way.

4.2.2 Staff must also take all reasonable steps to ensure that the loss, destruction, inaccuracy or disclosure of information does not occur as a result of their actions, including information relating to OES business and data.

4.2.3 There are some circumstances in which staff may be expected to share information about a child, for example, when child protection issues arise. In such cases staff have a duty to pass information on without delay in line with local procedures. If staff are in any doubt about whether to share information or keep it confidential they should seek guidance from a senior manager or person with designated child protection responsibilities.

- staff should not use their position to gain access to information for their own advantage or to intimidate, humiliate or embarrass a child;
- staff are expected to treat any information they receive about children and young people in a discreet and confidential manner;
- staff need to be cautious when passing on information to others about a child/young person and if in any doubt about sharing information, seek the advice of a senior member of staff, or those with designated child protection responsibilities.

4.3 Equality issues

4.3.1 All staff should adhere to the OES Equal Opportunities Policy, in addition to the requirements of the law.

- staff should not discriminate in recruitment and employment practices, nor in the delivery of services;
- staff should also ensure that in their dealings with parents and other members of the public, they ensure the provision of an efficient and impartial delivery to all individuals.

4.4 Employment matters

4.4.1 All staff involved in appointments and/or tendering process should ensure that these are made on the basis of merit.

- staff should not be involved in an appointment or decisions relating to discipline, promotion or pay adjustments for any individual who is a relative or with whom they are in a close personal relationship;
- all relationships of a business or private nature with external contractors, or potential contractors should be made known to the centre/service manager.

4.5 Public duty and private interest

4.5.1 It is important that staff do not put themselves in a position where their duty to the OES and their private interests conflict.

- Staff should not allow their own personal or political opinions to interfere with their work and the provision of a balanced and professional service, ensuring that they work to the professional standard required.

4.6 Other employment/private work

4.6.1 Any external work that staff undertake must not bring the OES into disrepute or conflict with the OES's interest.

4.6.2 Any copyright created by a member of staff during their employment with the OES becomes the property of the OES.

- staff should not set up a business or accept employment with a business that is engaged in work which is in direct competition with the OES.
- private work should not be undertaken in contracted work time, or using the OES premises or equipment, without prior approval of the centre/service manager.

4.7 Dress and Appearance

4.7.1 Staff should ensure that they are dressed decently, safely and appropriately for the tasks that they undertake and that through their appearance, they promote a positive and professional image.

4.7.2 Where dress codes exist these should not discriminate in any way.

4.8 Financial inducements, gifts, hospitality and sponsorship

4.8.1 Staff should ensure that they use public funds entrusted to them in a responsible and lawful manner and that they do not give or receive any gift, loan, fee, reward or advantage, which might be misinterpreted.

4.8.2 Although staff should not give or receive gifts from children or parents on a regular basis or of any significant value, it is acceptable however for staff to receive small tokens of appreciation, such as at Christmas time.

- staff should not seek or receive preferential rates for themselves by virtue of their dealings on behalf of the OES;
- staff should ensure that gifts are declared if they are received;
- staff should only give gifts to an individual young person as part of an agreed reward system;
- Ideally, where staff do give gifts, they should ensure that they are of insignificant value and given to all children equally.

4.9 Use of OES Time and Facilities

4.9.1 The OES's property and facilities (eg stationery, computers, photocopiers) may only be used for OES business unless permission for their private use has been granted.

4.10 Publication of Books/Articles

4.10.1 If staff want to publish books, articles, letters, dissertations etc that they have written in connection with their duties and in which they describe themselves as holding an appointment with the OES they must consult the centre/service manager.

- staff should speak to the centre/service manager if they wish to publish books, articles, letters, dissertations etc, which have been written in connection with their duties and their role within the OES.

4.11 Infatuations

4.11.1 In cases where a young person develops an infatuation, there is a high risk of words or actions being misinterpreted and for allegations to be made against staff.

- staff should report to a senior colleague any clear/apparent indications (whether they are verbal, written or physical), that suggest a child may be infatuated with them and respond sensitively to such situations in order to maintain the dignity of all parties.

4.12 Social contact

4.12.1 Staff should not establish or seek to establish social contact with children to secure or strengthen a friendship. This includes giving any personal details to a child such as a home/mobile phone number, home or email address. Only in exceptional circumstances can this be with the prior approval of the service manager.

- Do not give out personal details such as home/mobile numbers, home address or e-mail address to children.
- staff should always approve any planned social contact with children with senior colleagues, for example, when it is part of a reward scheme or pastoral care programme;
- staff should advise senior management of any regular social contact they have with a child, where it is apparent that it may give rise to a concern.

4.13 Physical contact

4.13.1 It is unrealistic to suggest that staff should never touch pupils. There are occasions when it is entirely appropriate and proper for staff to have physical contact with children, such as when a distressed pupil needs comfort and reassurance or as an integral part of some activity sessions (see also behaviour management, section 4.15).

4.13.2 However, innocent actions and appropriate physical contact can often be misconstrued and it is therefore crucial that staff only initiate physical contact for the minimum time necessary and in ways appropriate to their own role and the needs of the child.

4.13.3 Staff should use their professional judgement at all times. Where feasible, staff should seek the child's permission before initiating contact. Where a member of staff thinks that an incident could have been misinterpreted it should be reported to the centre manager.

4.13.4 Any formally agreed plan for children with SEN or physical disabilities should be understood and agreed by all concerned and staff should be provided with relevant information about vulnerable pupils in their care where it is relevant for this to be provided in order for staff to be able to undertake tasks appropriately.

4.13.5 Extra caution may also be required where it is known that a child has suffered previous abuse or neglect. Many such children are often needy and seek out inappropriate contact, thereby leading staff to be vulnerable to allegations of abuse.

In this regard, staff should:

- be aware that even well intentioned physical contact may be misconstrued by the child, an observer or by anyone to whom this action is described;

- never touch a child in a way which may be considered indecent;
- always explain to a pupil the reason why contact is necessary and what form that contact will take;
- look at alternatives, where it is anticipated that a pupil might misinterpret contact and consider involving another member of staff, or a less vulnerable pupil in a demonstration;
- never indulge in horseplay, tickling or fun fights;
- always tell a colleague when and how they offered comfort to a distressed child and record any situations, where they think they may give rise to concern;
- adhere to the OES's physical intervention policy.

4.14 Showers and Changing

4.14.1 Children are entitled to respect and privacy when changing clothes or taking a shower.

4.14.2 However, there does need to be an appropriate level of supervision to safeguard young people and satisfy health and safety considerations. Any supervision must therefore be appropriate to the needs and age of the young people concerned.

- staff should avoid any physical contact when children are in a state of undress or any visually intrusive behaviour where there are changing rooms;
- staff should announce their intention of entering a changing room and avoid remaining in the room unless children's needs require it;
- staff should not change in the same place as or shower with children.

4.15 Behaviour management and physical intervention

4.15.1 Corporal punishment is unlawful in all schools and physical force should never be used as a form of punishment; to do so is likely to constitute a criminal offence.

4.15.2 However in some circumstances, staff in schools have the right to use physical intervention/reasonable force for the shortest period necessary to control or restrain pupils. The Education and Inspections Act 2006 provides the legal power for school staff to use reasonable force to prevent pupils from committing a crime or causing injury, damage or disruption.

- staff should try to defuse situations before they escalate;
- staff should keep parents informed of any sanctions;
- staff should adhere to OES policies on Behaviour Management and Physical Intervention;
- where it is identified that staff are likely to have to restrain on a regular basis they should have received appropriate training.

4.16 Sexual contact with children and curriculum issues

4.16.1 It is a criminal offence for any adult in a position of trust to engage in any form of sexual activity with a young person under 18, even with their consent (Sexual Offences Act 2003). This also includes non-contact activities such as causing children to engage in or watch sexual activity.

4.16.2 In a school, as part of the curriculum, a teacher has to raise subject matter that is sexually explicit. In such situations, any lesson plan should highlight the areas of risk and sensitivity. In the OES there may be occasions when a young person raises matters of a sexual nature. Staff should first consider whether any response is appropriate and if so should respond to questions with careful judgement and avoid entering into inappropriate or offensive discussions about sexual activity.

In this regard, staff should not:

- use their status and standing to form or promote relationships with children, which are of a sexual nature;
- pursue sexual relationships with children and young people either in or out of school;
- enter into or encourage inappropriate or offensive discussion about sexual activity;
- make sexual remarks to a pupil (including email, text messages, phone or letter), or use any communication which could be interpreted as sexually suggestive or provocative;
- discuss their own sexual relationships with, or in the presence of pupils;
- discuss a pupil's sexual relationships in inappropriate settings or contexts;

- confer special attention and favour upon a child which might be misconstrued as being part of a 'grooming' process.

4.17 One to one situations and overnight supervision

4.17.1 When staff work regularly on an individual basis with children, they are generally more vulnerable to allegations.

4.17.2 To avoid such situations arising meetings should, wherever possible, be arranged so that staff are visible and/or audible and not in secluded areas of the school.

4.17.3 Staff should not arrange to meet a child away from OES premises without good reason, but if this is necessary, only with the expressed approval of parents and the centre/service manager. A risk assessment must be completed.

Staff should:

- ensure there is visual access and/or an open door in one to one situations;
- inform other staff of the meeting beforehand, assessing the need to have them present or close by;
- avoid the use of 'engaged' or equivalent signs wherever possible, as they may create an opportunity for secrecy or the interpretation of secrecy;
- always report to the centre/service manager any situation which gives rise to complaint, disagreement or misunderstanding or where a child becomes distressed or angry.

4.18 Transporting children

4.18.1 All driving is undertaken in compliance with the DCC driving at work policy

4.18.2 Wherever practicable, an adult additional to the driver should act as an escort and all arrangements agreed with relevant parties in advance.

All staff:

- should avoid using private vehicles wherever possible;
- must ensure that they have the appropriate insurance (for business use) where they do have to use their private vehicle;
- should ensure that they are alone with a child for the minimum time possible;
- should be aware that the safety and welfare of the child is their responsibility until this is safely passed over to a parent/carer;
- should report the nature of the journey, the route and expected time of arrival in accordance with agreed procedures;
- should ensure that their behaviour and all arrangements ensure vehicle, passenger and driver safety, taking into account any specific needs that the child may have.

4.19 Activity Delivery

4.19.1 All activity delivery must be conducted in compliance with the centre standard operating procedures and safety guidelines. Any breach of standards may lead to disciplinary action being taken.

In this regard, staff should therefore:

- undertake all work in compliance with policy and training
- ensure that their behaviour remains professional at all times.

4.20 First aid and administration of medication

4.20.1 In cases where first aid or medication needs to be administered, all staff should adhere to OES/centre Health and Safety policy.

4.20.2 Administering of medication would normally be the responsibility of visiting group leaders but all parties must be clear where responsibility lies. In certain circumstances a risk assessment must be completed to ensure safe attendance at the centre.

4.20.3 Where possible, children attending as individuals should be encouraged to administer the medication themselves, with the permission of parents.

Staff should:

- make other staff aware of the task being undertaken;
- explain to the child what is happening.

4.21 Photography, videos and other creative arts

4.21.1 Many activities involve recording images, but the use of such images needs careful consideration and handling. In particular, children who may have been abused in this way may feel threatened by the use of photography and filming.

4.21.2 The use of any images of children for publicity purposes will also require the appropriate consent of the individual concerned and their legal guardians.

Staff should therefore:

- be clear about the purpose of the activity and about what will happen to the photographs when the lesson or activity is concluded;
- ensure consent is gained from the pupil and their legal guardians where being used for publicity purposes;
- ensure that a senior member of staff is aware that the photography/image equipment is being used and for what purpose;
- ensure that all images are available for scrutiny in order to screen for acceptability;
- be able to justify images of children in their possession;
- never use mobile phones to take images;
- avoid making images in one to one situations.

4.23 Internet use

4.23.1 Accessing child pornography or indecent images of children on the computer is illegal. Under no circumstances should OES staff access inappropriate images on the internet. The same rule applies to the use of OES equipment by members of staff at home, eg use of laptops.

- staff should follow the DCC policy on the use of IT equipment.

STAFF CODE OF CONDUCT

Declaration

I confirm that I have read the Code of Conduct and Guidelines for Safe Working Practice and understand that any unlawful or unsafe behaviour could lead to appropriate legal or disciplinary action being taken.